

What to do if you lose internet connection while taking a quiz

Most common issues when internet connection is lost:

- Internet connection regained *before* quiz time is over.
- Internet connection regained *after* quiz time is over.

What to do once internet connection is regained:

The screenshot shows a Moodle quiz interface with several key elements and annotations:

- Quiz Header:** "QUIZ Chapter 5 Quiz" with a red box and arrow pointing to the quiz title, labeled "Click the quiz."
- Summary of your previous attempts:** A table showing the current state of the quiz attempt.

State
In progress

A red box and arrow point to the "In progress" state, labeled "This is what you see if quiz time is not up. Click to continue the last attempt". Below the table is a green button labeled "Continue the last attempt".
- Question 5:** A question about comparing skills used by managers at different levels. A red box and arrow point to the question text, labeled "The next question not answered should appear so you can continue finishing the quiz."
- Summary of your previous attempts (Final):** A table showing the final result of the quiz attempt.

State	Marks / 20	Grade / 100	Review
Finished	0	0	Available Submitted Friday, February 23, 2018, 10:31 AM

A red box and arrow point to the "0" marks and "0" grade, labeled "This is what you see if quiz time is up. It shows how many points you had earned up to the point the internet went down. **Contact your instructor.**".
- Final Grade:** "Your final grade for this quiz is 0/100." and "Overall feedback".
- Attempts:** "No more attempts are allowed" and a green button labeled "Back to the course".