

Issues that may occur when a student is taking a quiz

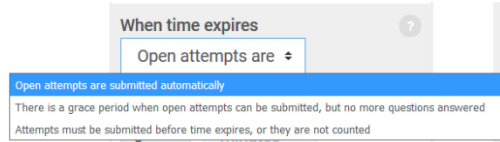
Issue 1: Student does not click the submit button when finished and quiz time is up

Issue 2: Student loses internet connection and regains connection *before* quiz time is up

Issue 3: Student loses internet connection and regains connection *after* quiz time is up

Issue 1 Solution

- If you set the **open attempts are submitted automatically** in the "When time expires" settings for the quiz, the quiz results will automatically be submitted.



- If you set **attempts must be submitted before time expires, or they are not counted**, read Issue 3 Solution.

Issue 2 Solution

If the quiz time hasn't expired once internet connection is regained, the student can click on the quiz activity again, click on "Continue attempt," finish answering the questions, and submit the quiz.

Issue 3 Solution

If the quiz time has expired once internet connection is regained, the student should contact you. If you decide to allow the student to complete the quiz, you need to follow these steps:

Click on the quiz link on the course page.

Click the gear icon to open the Quiz administration menu

Click Results

Click **Review attempt** below student's name to see which questions were answered and whether the student's answers were right or wrong.

If you decide the student should repeat the quiz, you might **print the questions and student answers** so you can choose whether to give them credit on their second attempt for questions they previously missed.

First name / Last name	Email address	State	Started on	Completed	Time taken	Grade/100	Q. 1 /5	Q. 2 /5	Q. 3 /5	Q. 4 /5	Q. 5 /5	Q. 6 /5	Q. 7 /5	Q. 8 /5	Q. 9 /5	
Donald Duck	pam.denny@amaonline.com	Finished	February 23 2018 10:18 AM	February 23 2018 10:31 AM	12 mins 45 secs	0	x	-	x	0	x	-	x	-	x	-
Overall average						0 (1)	0 (1)	0 (1)	0 (1)	0 (1)	0 (1)	0 (1)	0 (1)	0 (1)	0 (1)	0 (1)

Select all / Deselect all Regrade selected attempts Delete selected attempts

Click **Review attempt** below student's name to see which questions were answered and whether the student's answers were right or wrong.

If you choose to let the student retake the quiz, place check mark to left of student's name.

Click here to **Delete selected attempts**. If the quiz is still open, this student could then re-take the quiz. If it is already closed, a User override would need to also be applied.

After the student's second attempt, you can manually change the points earned on specific questions.

First, return to the Quiz Results page and click **Review attempt** again for the student.

name	Email address	State	on	Completed	Time taken	Grade/100	Q. 1 /5	Q. 2 /5	Q. 3 /5	Q. 4 /5	Q. 5 /5	Q. 6 /5	Q. 7 /5	Q. 8 /5	Q. 9 /5
Donald Duck	pam.denny@amaonline.com	Finished	February 23 2018 10:18 AM	February 23 2018 10:31 AM	12 mins 45 secs	0	x -	x 0	x -	x -	x 0	x -	x -	x -	x -

Question 1

Incorrect Mark 0 out of 1 Edit question

The main objective of lean manufacturing is to:

Select one:

- a. produce goods using less of all types of resources.
- b. get state and local governments to handle many of the tasks currently performed by the firm.
- c. keep labor costs as low as possible by expanding the use of other resources.
- d. produce products that have fewer frills and options in order to simplify the production process and keep costs as low as possible.

Lean manufacturing refers to efforts to produce goods by using less of everything, including materials, labor, and production.

AACSB: Reflective Thinking
 Accessibility: Keyboard Navigation
 Blooms: Understand
 Learning Objective: 09-03 Identify various production processes and describe techniques that improve productivity, including computer-aided design and manufacturing; flexible manufacturing; lean manufacturing; mass customization; and robotics.
 Level of Difficulty: 2 Medium
 Nickels - Chapter 09 #228
 Topic: Production Processes and Techniques
 The correct answer is: produce goods using less of all types of resources.

Make comment or override mark

Click **override mark** for any question student may have missed on the first attempt but got right on second attempt.

Comment

Paragraph

Path: p

Mark

1 out of 1

Change pts. earned here.

Response history

Step	Time	Action	State	Marks
1	02/23/18, 11:28	Started	Not yet answered	
2	02/23/18, 11:28	Saved: given firms even greater flexibility in their location decisions.	Answer saved	
3	02/23/18, 11:31	Attempt finished		

Save Cancel

Click **Save**